CalFresh Healthy Living, UC Town Hall: Agenda

- Stanford University-Our Voice Citizen Science Initiative: A Community Engagement Approach for Assessing and Improving Food and Physical Activity Environments (00:02:00)
- PA Break (00:32:19)
- Understanding Social Media Analytics (00:37:24)
- Social Media Checklist (01:00:38)
- Curriculum Bundles Review and Location (01:09:20)
- State Office Updates (01:26:11)







Our Voice: Citizen Science for Community Health Improvement

Ann Banchoff, MSW, MPH Director of Community Engagement

Healthy Aging Research & Technology Solutions (HARTS) Lab Stanford Prevention Research Center Stanford University School of Medicine

A PUBLIC HEALTH FRAMEWORK FOR REDUCING HEALTH INEQUITIES BAY AREA REGIONAL HEALTH INEQUITIES INITIATIVE



Emerging Public Health Practice

Current Public Health Practice

© Stanford University, 2021



According to the National Academy of Medicine:

Health equity is the state in which **everyone** has the opportunity to attain full health potential and no one is disadvantaged from achieving this potential because of social position or any other socially defined circumstance.

Promoting health equity means creating the conditions in which individuals and communities have what they need to enjoy full, healthy lives.



Most commonly (back to Founding Fathers): *"Public participation in environmental research"*

For us, it's a way of ensuring that the voices of ordinary people are centered and amplified in efforts to improve community health.



- Give community members a new way of documenting their community experiences and perspectives
- Support community members in using their own data to help inform local changes and build healthier communities
- Advance health equity through communitydriven change

The Our Voice Process

Discover



Discover aspects of your community that impact healthy living

Discuss



Discuss your findings with other citizen scientists

Advocate



Change



Change your community for the better

Advocate for local improvements





Discover aspects of your community that impact healthy living

Discuss



scuss your findings with other citizen scientists

Advocate



Advocate for local improvements

Change



Change your community for the better

The Stanford Discovery Tool[™]

A simple mobile app that community members can use to document parts of their neighborhood or community that promote or hinder healthy living

(**)





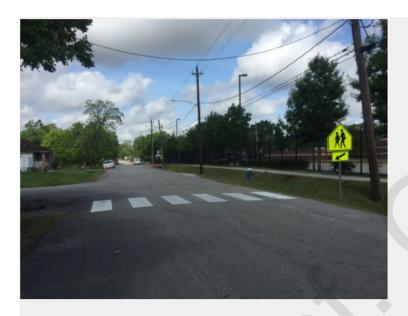
- Geotagged photos and narratives
- Positive/negative ratings
- Walk maps
- 13 languages
- Users ages 9 to 90!

Data Collection and Storage

- Guiding question to focus data collection on specific theme
- Data uploaded to secure server
- Only environmental data (no faces, etc.)
- All data anonymous not linked to the person who gathered it
- Community findings grouped together

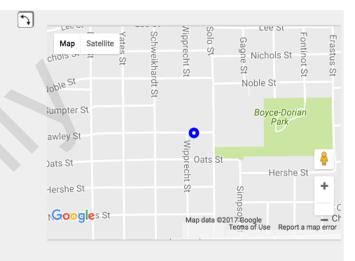
The Stanford Discovery Tool





Comments are

critical!

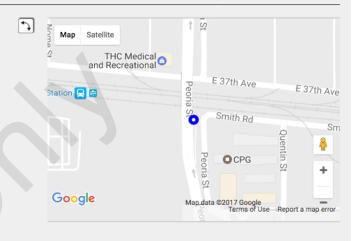


Good or Bad for the community



I took the photo because as you can see from the left of the picture, there is a sidewalk, and then we have a crosswalk going across the street, but it leads to a ditch. So that needs to be fixed. There needs to be an extension of the sidewalk to the sidewalk on the side there to the right.

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Good or Bad for the community



Always great to recognize

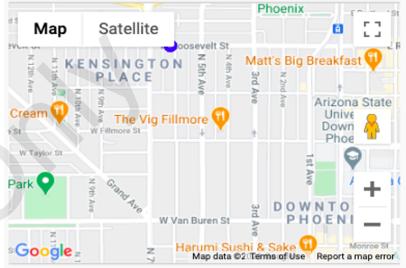
and build on assets

Beautiful wide spacious sidewalk going up and over the bridge on the east side of the bridge. Nothing on the west side of the bridge.









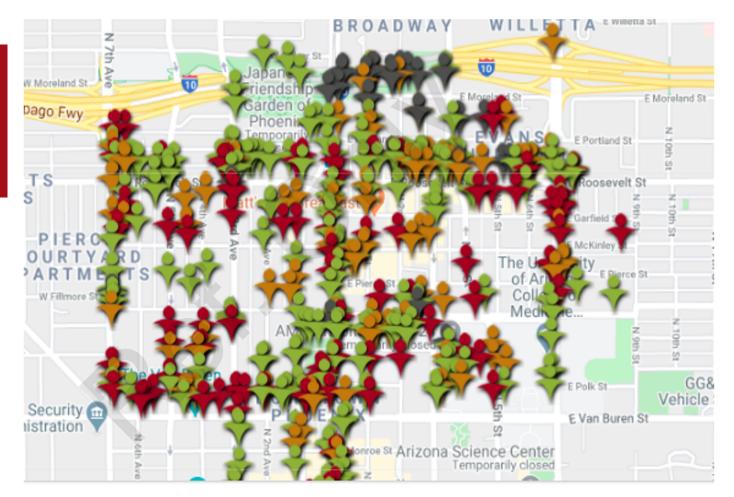
Good or bad for the community?



Why did you take this picture?

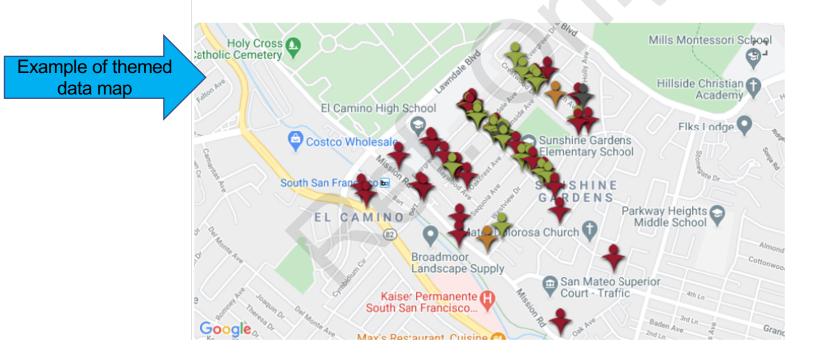
Theres a circle k on both ends of the sector that we walked, good for snacks but not very healthy Can use grouped data to identify community "Hot Spots"

- Green = positive features
- **Red** = negative features
- Orange = mixed positive & negative features





Theme : Crossings and Crosswalks









Discover aspects of yo community that impact healthy living



Discuss your findings with other citizen scientists

Advocate



Advocate for local improvements

Change



Change your community for the better

Facilitated discussion

- Review group findings
- Identify common themes
- Discuss strengths, challenges
- Brainstorm specific ideas for change
 - Focus on feasibility



In-person or virtual!



Discover



Discover aspects of your community that impact healthy living



Discuss your findings with other citizen scientists



Advocate

Advocate for local improvements

Change



Change your community for the better



 Share findings and specific recommendations with other community members and key decisionmakers.

Pedestrian Safety

Recommendation: Ensure maintenance at crosswalks so that pedestrians are visible to traffic.



View of pedestrians and wheelchair is blocked by bushes for cars turning right (Kelly and Hwy 1). Remove bushes or make "No turn on red".



Good or Bad for the Community?





 Work together with community members, decision-makers, and other stakeholders to create a healthier community.

Initial Projects Engaging Low-Income, Ethnically-Diverse Older Adults in Northern California

What makes it easy or hard to eat healthy food in this community?

What makes it easy or hard to be physically active in this community?



Residents of senior affordable housing sites:

•Used Discovery Tool to identify neighborhood assets and barriers to physical activity and healthy eating

 Organized their data to advocate for changes



- Created a safer walking environment through revising/repairing streets, sidewalks
- Improved access to senior center
- Helped seniors develop a **community garden**
- Local organizations taught seniors how to garden
 & cook vegetables
- Resident reports of enhanced social cohesion
- New city funds for **environmental analysis**
- "Ripple Effect" residents formed a Senior Advocacy Team

EXISTING CONDITIONS REPORT East Palo Alto General Plan Update February 2014





Safe Routes to School Projects

- Partnered with Santa Clara County Public Health Dept. and San Mateo County Office of Education
- Engaged parents, students, teachers, administrators and local stakeholders
 What makes it easy or hard

to walk/bike to school?

- Impact:
 - Increased community engagement
 - Walking School Bus
 - Infrastructure improvements
 - New events and amenities at schools bike rodeos and racks
 - Increased rates of walking/biking to school



Transportation Access and Equity

- Fully-remote facilitation
- Engaged youth, older adults, immigrants
- Everyone did data collection at their own convenience

What makes it easy or hard to get around without a car in this community?

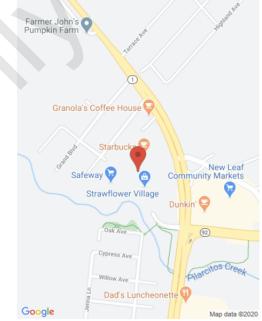
- Met on Zoom to discuss findings
- Presented findings and recommendations to City Council Mobility Subcommittee

Bus Stops

Recommendation: Post bus schedules/Add benches and shelters at major bus stops.



Good that the bus stops at CVS and Safeway. It would be nice if a bench and/or shelter was available and a schedule posted.



Good or Bad for the Community?



Trail Maintenance

Recommendation: Engage community to help care for additional trails.



Good bike path connection to Wavecrest, but getting overgrown Maintenance issue! Some recommendations can be carried out by community members at low or no cost



Transportation Access and Equity

IMPACT (so far)

- New funding for trail maintenance & bicycling, pedestrian safety
- New bus shelters/benches
- Further assessments to inform post-COVID Coastside recovery





Community projects on Food Access & Quality

FOOD

4 Rural Communities,

Upstate NY: (Cooperative Extension)

Observations re Buying Food:

- To decrease \$, large purchases in supermarkets outside of town
- Staples bought at small stores in-town

"I appreciated walking around; restaurants I hadn't seen before."

Healthy Corner Stores, Camden, NJ: (The Food Trust)

- Issues of safety, physical accessibility
- Needed better selection/ display of healthy foods

San Mateo Co., CA Low-income Seniors:

Barriers to Healthy Food:

- Higher \$ of healthy items
- Need to go to **multiple stores** for lower prices
- Mobility/transport issues

"I take 3 buses to get here to buy better quality food."

Hartford, CT Food Systems:

• Understanding food "**swamps**" (full of unhealthy food; 3 city areas)

Primary food shoppers



- Planning, training, implementation support and technical assistant from the OV Team
- Tailored to local priorities
- Facilitated virtually or in-person
- Can complete in as little as 4-6 weeks

Task	Lead	How Long
Facilitator orientation and training	Stanford OV team	1 hour via Zoom
Recruit and register participants, share project schedule	Local facilitator with OV team	Determined locally
Train citizen scientists	OV Team	1 hour
Data collection by citizen scientists	Local facilitator	Determined locally (avg 3-7 days)
Create data reports for group	OV Team	2-5 days
Facilitate community meeting(s)	Local facilitator with OV team	2-3 hours
Document citizen scientist activities and project results	Local facilitator with OV team	Ongoing

Task	Lead	How Long
Facilitator orientation and training That's right,	Stanford OV team	1 hour via Zoom
Rec sha folks as little as 4-6 Tra	Local facilitator with OV team	Determined locally
Weers!	OV Team	1 hour
Dat scientists	Local facilitator	Determined locally (avg 3-7 days)
Create data reports for group	OV Team	2-5 days
Facilitate community meeting(s)	Local facilitator with OV team	2-3 hours
Document citizen scientist activities and project results	Local facilitator with OV team	Ongoing

Our Voice Community Engagement

- Recognizes community expertise
- Allows diverse community members to be a part of problem identification and solution building
- Improves communication and collaboration among community members, local organizations, and policy makers
- Can improve the upstream factors that impact health behaviors and health outcomes for everyone
- It's fun and inspiring!



Cliscovery Tool
Cliscovery To

- Try out the Discovery Tool!
 - -Search "Our Voice Discovery Tool" on AppStore/Google
 - -Login: DUCCF
 - -Password: 2021
- Temporary code for demonstration purposes
 only not for actual project data.
 - Uploaded data goes to Stanford server (not UC)
- Send questions to ourvoiceinfo@stanford.edu



- If you are interested in being considered for one of the three FY22 pilot sites, you can complete an interest form and initial planning worksheet (will be sent to all Advisors, Managers and Supervisors).
- Send form to <u>bmknelly@ucdavis.edu</u> and Kelley <u>kmbrian@ucdavis.edu</u> by Sept 30, 2021.
- If you need more information to decide, let Barbara and Kelley know. Happy to set up call to discuss!



Learn more about *Our Voice* at http://ourvoice.stanford.edu

Email ourvoiceinfo@stanford.edu

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PA Break UC Davis Stretch Video

<u>https://www.youtube.com/watch?v=HiERpbm_aEg</u>



IVERSITY

UC ANR UNDERSTANDING SOCIAL MEDIA ANALYTICS



UNIVERSITY OF CALIFORNIA Agriculture and Natural Resources



SOCIAL MEDIA LIFE CYCLE



WHAT **IS THE** DATA GOING TO **SHOW** US?



DEMOGRAPHICS

- Age
- Gender
- Location
- Language

COMMUNITY AND COMPETITORS

- Who are your followers
- You vs. competitors

CONTENT

- Impressions
- Reach
- Clicks
- Engagements
- # of posts

SOCIAL MEDIA DATA

- Understand your audience.
- Create content strategy.
- Optimize your content.



BEST PRACTICES



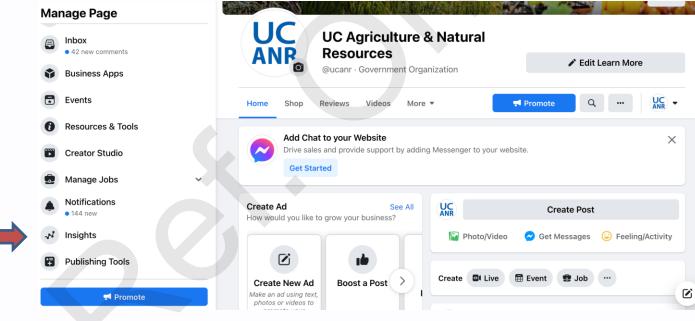
- Choose what to measure.
- Download native reports.
- Export reports 5-7 days after end of month.



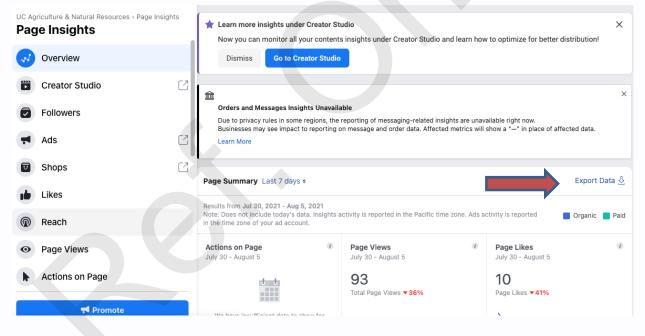
- **Total Likes** •
- **New Likes** •
- Page Reach/Impressions •
- Post Engagement: Reactions, • comments, shares, link clicks
- **Total Posts** ٠

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5					5/31/21 8:45	672
6	54157891898	https://www.f	As we reflect this #MemorialDay, let us remember and honor th	Photo	5/30/21 4:10	373
7	54157891898	https://www.fa	Sharing information, lending a helping hand, and caring about t	Photo	5/30/21 8:30	329
8	54157891898	https://www.f	We're excited to feature Tri Counties Bank as a sponsor of our 2	Photo	5/28/21 2:00	450
9	54157891898	https://www.fa	One week from today, UC ANR is hosting Big Dig Day, 24-hours	Photo	5/26/21 2:36	766
10	54157891898	https://www.f	acebook.com/ucanr/posts/10157924282766899	Photo	5/25/21 2:48	560
11	54157891898	https://www.fa	What are the solutions for climate change-impacted grapes? #n	Photo	5/23/21 10:35	621
12	54157891898	https://www.f	On June 4, we're hosting #BigDigDay, 24-hours to give where y	Photo	5/21/21 11:54	392
13	54157891898	https://www.fa	Big Dig Day of Giving	Link	5/19/21 6:58	658
14	54157891898	https://www.fi	Sign up to receive future issues of our email newsletter, Connec	Photo	5/18/21 6:43	1299
15	54157891898	https://www.fa	Targeted wintertime flooding on #agriculture fields could improv	Photo	5/17/21 5:57	854
16	54157891898	https://www.f	From how to water your plants to removing weeds from your land	Photo	5/14/21 1:02	1355
17	54157891898	https://www.fi	There's no better time to prepare your home for fire season that	Photo	5/13/21 5:39	744
18	54157891898_	https://www.fi	Paying tribute and expressing gratitude to the generations of As	Photo	5/13/21 11:02	669
19	54157891898	https://www.fi	Local promotoras - volunteer health workers - team with CalFre	Photo	5/10/21 5:34	1382
20	54157891898	https://www.f	We partnered with Southern California Mountains Foundation, a	Photo	5/8/21 11:44	776
21	54157891898	https://www.f	Fresno County 4-H's reacted to the 2020 Creek Fire by offering	Link	5/7/21 5:55 P	134134
22	54157891898	https://www.fi	Up to 60% of the human adult body is water. We need water to	Photo	5/5/21 1:49 P	832
23	54157891898_	https://www.f	Congratulations to Sustainable Agriculture Research and Educat	Photo	5/4/21 5:56 P	861
24	54157891898	https://www.f	UC ANR operates nine Research and Extension Centers (RECs) t	Photo	5/3/21 5:37 P	621
25	F41F7001000	https://www.e	"Dethick Your Drick", Dublic Health Week with Onlined Heurise	1 July		

FACEBOOK METRICS CALCULATOR - POST METRICS		
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PAID: Video Views (SUM of COLUMN AE Lifetime: Number of times your video was vi	0	
LIVE: Video Views (Total of Video Views from Live Videos (highlighted in yellow) (AE)	0	
ORGANIC: Active Post Engagements (SUM of Total Reactions, Comments and Shares - FYI: complete this	3,132	
ORGANIC: Reactions (Likes) (SUM of LIKE from COLUMN J)	2,207	
ORGANIC: Comments		
(SUM of COMMENT from COLUMN K)	79	
ORGANIC: Shares		
(SUM of SHARE from COLUMN L)	846	
ORGANIC: Link Clicks (SUM of "Link Clicks" in COLUMN L from "Lifetime Post Consumption	408	
Total Posts Published		
(Number of posts created by team and published during month)	48	
LIVE: Engagements (Sum of all likes, comments and shares from LIVE videos (highlight	ed in YELLOW))	



INSTAGRAM INSIGHTS

- Total Likes
- New Likes
- Page Reach/Impressions
- Post Engagement: (Reactions, comments, shares, link clicks)
- Total Posts

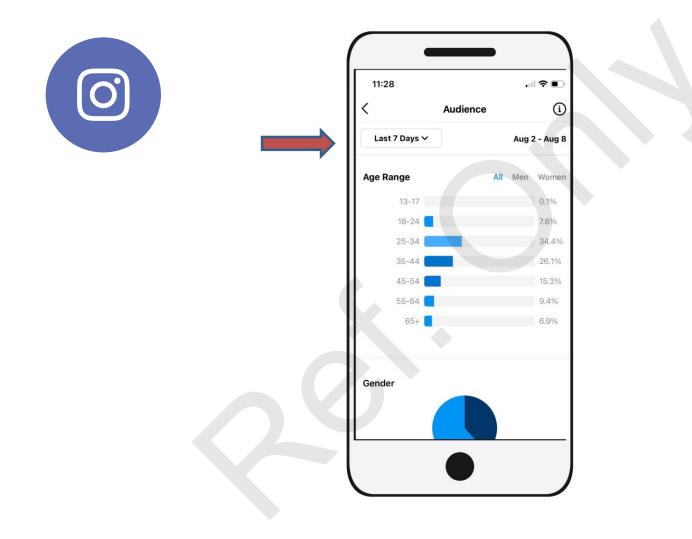




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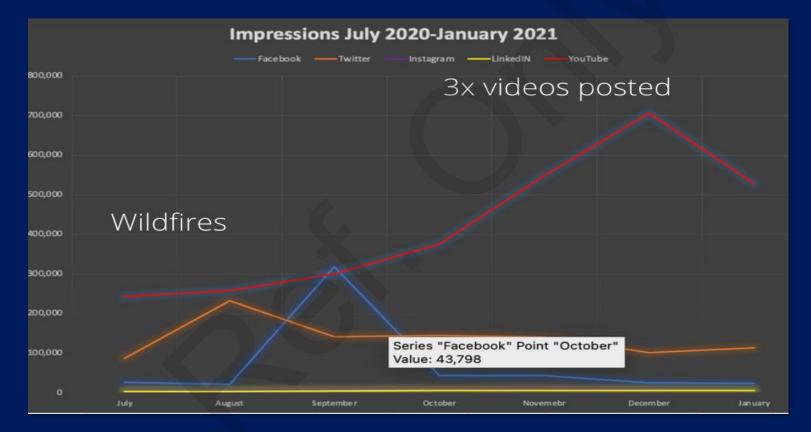
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CRUNCHING NUMBERS

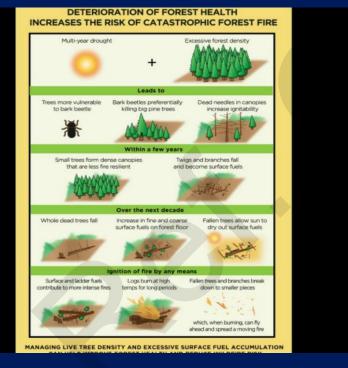
JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	TOTAL	2019/2020 Goa
25,167	25,571	26,524	27,007	27,566	28,120	28,572	29,588	31,029	31,640	33,568	33,916	26,524	
144,904	286,986	498,471	235,945	245,828	197,767	195,126	173,961	812,780	338,794	804,670	177,123	4,112,355	
4,021	14,113	15,899	4,669	4,343	4,424	4,038	3,700	60,181	6,812	53,552	3,248	179,000	
694	2,431	1,612	762	493	605	684	648	983	8,883	5,783	314	23,892	
156	162	216	195	199	174	123	94	120	121	136	146	1,842	
July	August	September	October	November	December	January	February	March	April	Мау	June		
6,216	6,254	6,754	6,794	6,811	6,838	6,872	7,536	8,512	8,614	10,038	10,052	6,754	
25	38	497	43	18	19	32	644	890	93	1,419	11	3,729	
26,629	22,108	318,328	43,798	43,628	25,593	24,793	21,076	33,401	24,967	39,353	23,568	647,242	
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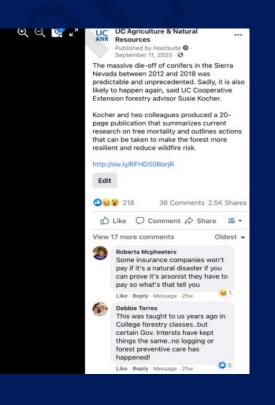
WHAT WORKED? WHAT DIDN'T?



f

DIG DEEPER





SUMMARY

- Choose your metrics and stick to them.
- Track metrics monthly.
- Adapt to changes.

Resources: ANR Social Media Policies and Resources



Social Media Toolkit

Using social media for university purposes?

You've come to the right place. Online communication tools can be difficult to navigate. We've put together some resources to help you create a successful and robust social media campaign for your unit.

Before you begin, follow these helpful steps:

- 1. Change your thinking: When you think of social media, do you think of wasted time? Losing control? Failure? Opening yourself up to negative comments and opinions? These are all common fears. While social media does require a good degree of transparency and openness, the benefits often outweigh the cons. Think of openness as a positive rather than a negative there's no other platform for your clients to feel as engaged and connected to you. You have the perfect chance to make yourself welcoming and approachable. How will your unit prepare for this shift in thinking?
 - Make sure everyone in your unit is on board with this new adventure. Seek help from coworkers in setting up policies and procedures. Know how to respond to negative comments and spam.



Thank You!

QUESTIONS?



Social Media Checklist

• Eldon Bueno, CalFresh Healthy Living, UCCE Tulare/Kings



IVERSITY

Curriculum Bundles Review and Location

- Tammy McMurdo, CFHL, UC State Office
- Rosalinda Ruiz, CFHL, UCCE Stanislaus/Merced
- Itzel Palacios, CFHL, UCCE Riverside County





Promotional Materials: Curriculum Bundles Review & Location





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ALIFORNIA

Promotional materials to get you started!...

- Promotional Flyers
 - For: Parents, Teachers and Administration
- Promotional Video Scripts
 - Guidelines
 - Scripts for: Parents, Adult programming and Administration
- Promotional Videos
 - Eating Smart Being Active Promo video
 - Youth Engagement Promo video

CFHL, UC Website: Administration \rightarrow Communications Resources \rightarrow Promotional Materials

Curriculum Promotional Bundles

•Why use them?

Pre-assembled bundles of curricula promotional flyers for extenders

Where to find them?

Google Drive

https://drive.google.com/drive/folders/1GpWRtmS0rZmpBGwnt_c9AbUTfLB HLy2r

• CFHL, UC website - Coming Soon!

• Walk-through - How to use them.







Questions?



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Andra Nicoli

amnicoli@ucdavis.edu



NIVERSITY

IFORNIA

State Office Updates



UNIVERSITY OF CALIFORNIA

Timeline for End of Year FFY 2021 Evaluation Survey Portal Closures

FFY2021 evaluation survey portal closure
 Youth surveys in Qualtrics – 8/10
 Teacher surveys in PEARS – 8/10
 Adult surveys in Qualtrics – 9/16
 Adult surveys in PEARS – 9/30

Any concerns about proposed dates please contact Barbara <u>bmknelly@ucdavis.edu</u> or Angie <u>akeihner@ucdavis.edu</u>





OF CALIFORNIA

Gearing up for FFY 2022 Evaluation

- Will be updating evaluation data collection portals and recommendations for FFY 2022 to be ready by October 1
- Email communication soon about EATS pre/post recommendations
 - Very important evaluation survey
 - Schools going back into session expect some UCCE teams might need materials sooner than Oct 1





New All SIA/LIA Adult Nutrition Series Evaluation Requirement for FFY2022

- Training Tuesday, Sept 14th @1pm
- Use shortened version of Food Behavior Checklist (FBC) pre/post survey
- Collected/Entered in PEARS
- Email with Registration information to follow





PEARS Reminders

- Please continue to add all Program and Indirect activity data into PEARS for FFY21
 - The state Office will be cleaning the data continuously in Q4
 - Please respond to any cleaning emails as soon as possible

QUARTER	DATES	Program Activities	Indirect Activities	Partnerships & Coalitions	PSE Activities	Success Stories
Q1	Oct. 1 – Dec.30	1	~			~
Q2	Jan. 1 – Mar. 30	~	~	1		~
Q3	Apr. 1 – Jun. 30	~	1	~	1	1
Q4	Jul. 1 – Sept. 30	~	~	~	~	~



Programmatic Data Collection Office Hours | Program & Indirect Activities

•FFY 2022 Programmatic Data Collection | 08•12•2021

- •Recording
- •Slides
- Forms Crosswalk
- Tracking Tools Guide and Quality Assurance Workflow
- Next Office Hours FFY 2022-Q1
 - November 9, 2021 1:00 2:00
 - Zoom Meeting Link
- Technical Assistance Program and Indirect Activities
 - Jennifer Quigley jaquigley@ucdavis.edu



CFHL, UC School Garden COP

Date: August 26th, 2021

Time: 10:00-11:30am

Registration: <u>https://ucdavis.zoom.us/meeting/register/tJ</u> MpduiqrDguH9Mgfex1pQnYJcCOmcQSEoVw





IVERSITY

Local School Wellness Policy: Triennial Assessment Webinar for Technical Assistance Providers

Save the Date!

Date: September 16th Time: 10:00-11:00am Registration: Coming Soon!



THE TRIENNIAL ASSESSMENT TEMPLATE FOR LOCAL EDUCATIONAL AGENCIES

Presented by the California Local School Wellness Policy Collaborative





UNIVERSITY OF CALIFORNIA

CalFresh Healthy Living LIA Forum

- February 28- March 22, 2022 in Garden Grove CA
 - Registration information coming soon!
- Poster submissions
 - Email from CDSS coming soon!
- Speaker and Session Proposals
 - See 8/4/21 email from CDSS
- Success Stories
 - contact MaryAnn if you are interested in sharing your story





CATCH Lesson Demo Videos

Now available on CFHL,UC Google Site

- ✓ 11 Afterschool Kids Club
- ✓ 14 ECE
- ✓ 2 K-2 PE
- ✓ 8 3-5 PE

COORDINATED APPROACH TO CHILD HEALTH

Promotional Video on YouTube: https://youtu.be/jWiyAJtYFHQ



OF CALIFORNIA

Smarter Lunchrooms Movement of CA Community of Practice August 19, 2021



- Learning From Our Past, Planning For Our Future
- Visit the <u>Training & Events Calendar</u>.
- Send questions to <u>CASNAP-</u> <u>EdTraining@cdph.ca.gov</u>.





Smarter Mealtimes Movement Community of Practice September 1, 2021



- Encouraging Healthy Eating, One Meal at a Time
- Visit the <u>Training & Events Calendar</u>.
- Send questions to <u>CASNAP-</u> <u>EdTraining@cdph.ca.gov</u>.





Nutrition Update

Plant-Based Meat and Milk Alternatives Take them or 'Leaf' them?

October 13, 2021 1:00 to 2:30 PM

Pre-Registration Required See CFHL, UC Website Training Calendar **Presented by: Anna Jones, PhD**





FFY23-25 CFHL Curriculum Needs Assessment Survey

- **Survey purpose** To assess curriculum needs for FFY23-25 work plan
- E-mailed on August 16 to Advisors/Managers/Supervisors
- 1 Survey per County/Cluster
- Complete by August 27, 2021





Thank you! Next Town Hall: Tuesday, September 21

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